

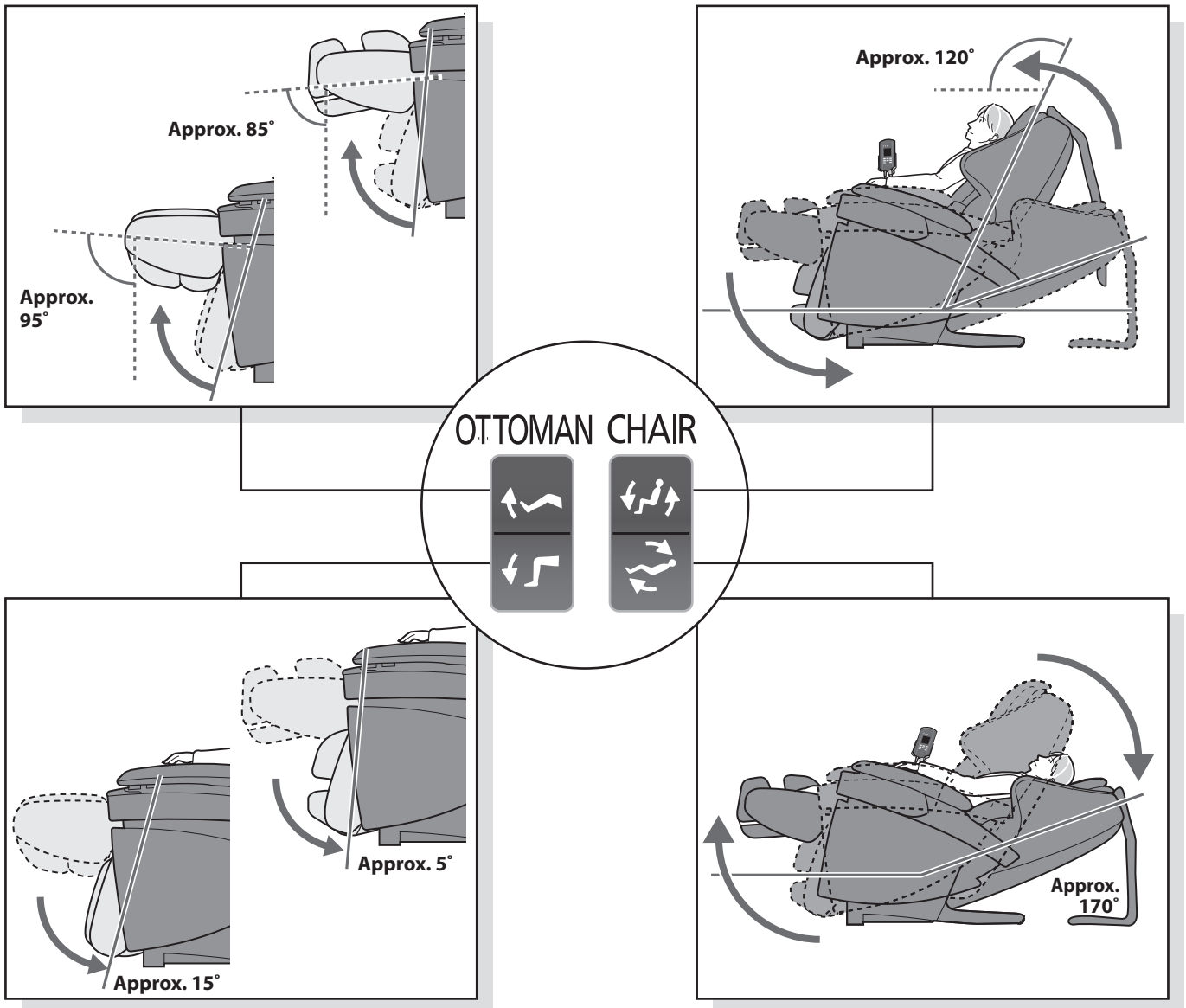
# Adjustment of the reclining angle and/or legrest

## 1 Press the button to turn on the power.

- The power is turned off automatically if 3 minutes or more pass without operation.

## 2 Press the or button to adjust the angle.

- The movement will continue until a “beep-beep-beep” sound is heard if the buttons are held down.
- The movement of the legrest may be delayed slightly.
- The armrest will move in accordance with the reclining of the backrest.



- Do not raise or lower the backrest and/or legrest repeatedly for any purpose other than adjusting them to your preferred positions.


## After completing the massage

### Timer function

**The massage will complete automatically approximately 16 minutes after the start of operations.**


- The feet massage section will retract, and the legrest will be lowered automatically so you can stand up safely.

The feet massage section will not retract all the way when the legrest is extended, since the sole massage section will hit the floor. Raise your legs to retract all the way.

- The backrest will not rise automatically.
- The massage heads move to the retracted position. The backrest will rise by pressing  button twice.

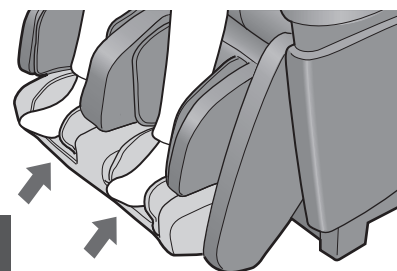


### Interrupting the massage

**Return the feet massage section to the original position and then press the  button.**

- The massage heads move to the retracted position.
- The legrest lowers and the backrest raises automatically. (The backrest will move after the massage heads retract.)

**Lift your feet slightly and the legrest returns.**



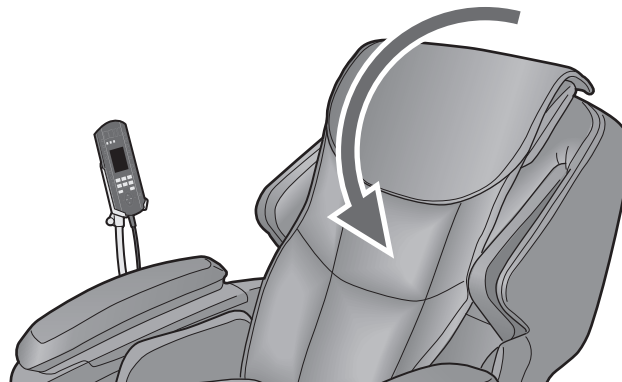
### If you experience any problems

**Press the  button.**

- All operations will stop immediately.
- Get off the unit carefully to prevent the unit tipping over.

### Returning to normal chair position

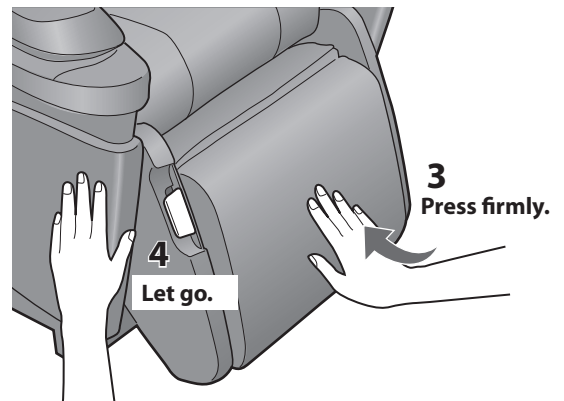
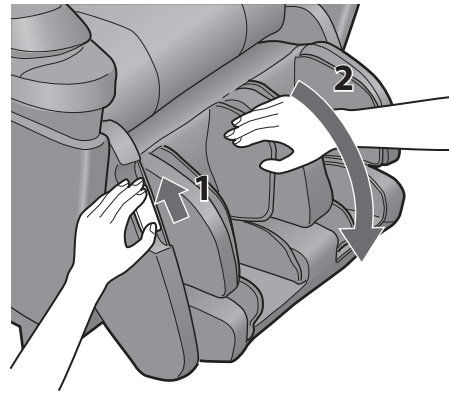
**1 Flap the comfort cushion back onto the backrest.**



## 2 Store the legrest.

⚠ See Warning No. 2 on page GB2, and No. 16 and No. 21 on page GB3.

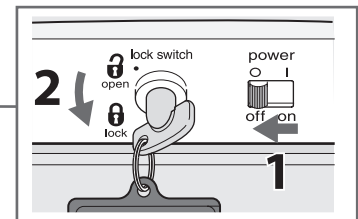
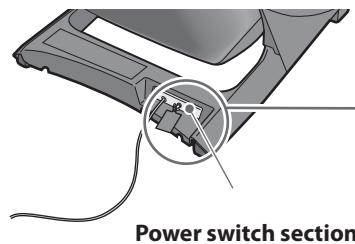
- 1 Pull the lever in the direction of the arrow.
- 2 Rotate from top.
- 3 Rotate until it locks into place.
- 4 Release the lever.
- 5 Check that the legrest is locked.



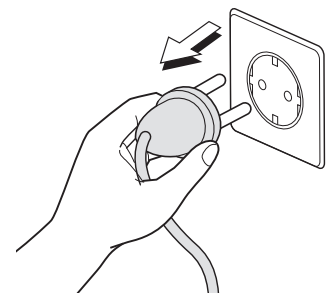
## Disconnecting the power

⚠ See Warning No. 1 and 6 on page GB1, No. 12 on page GB2, and Operating Precautions No. 16 on page GB4.

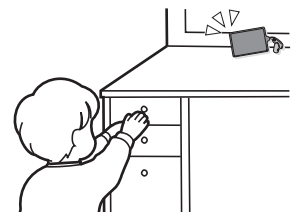
- 1 Slide the power switch to the "off" position.
- 2 Turn the key to the "lock" position and remove it.



- 3 Remove the power plug from the power socket.



- 4 The key must be stored out of the reach of children.



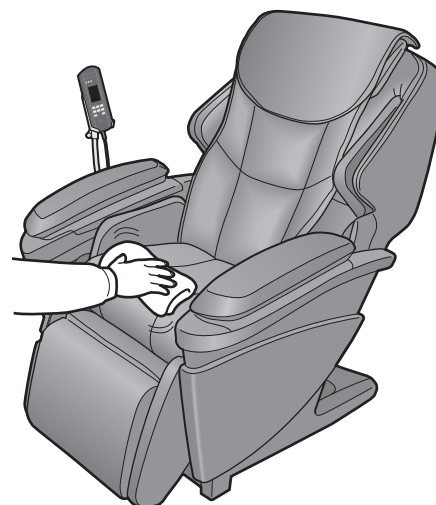
# Cleaning and Maintenance

⚠ See Danger No. 2 on page GB1.

## Areas covered with synthetic leather

### Wipe these areas with a soft, dry cloth.

- When using commercially available leather-care products (wipes), follow its instructions.
- If the synthetic leather is particularly dirty, wipe it in the following manner:
  1. Soak a soft cloth in water or a 3% to 5% solution of mild detergent and wring it out thoroughly.
  2. Dab the surface with the moistened cloth.
  3. Rinse the cloth in water, wring it out thoroughly, and then wipe any remaining detergent from the surface.
  4. Wipe the surfaces with a soft, dry cloth.
  5. Allow to dry naturally.
- If it is difficult to remove dirt, soak a commercially available Melamine foam sponge in mild detergent and wipe the unit with it.
- Do not use a hair dryer to dry the surface more quickly.
- Since colours may transfer from clothing to the synthetic leather surface, be careful when using the unit with clothing such as jeans or coloured clothes.
- Do not allow these areas to come in contact with plastic for extended periods of time as this may lead to discolouration.
- Never use chemicals such as thinner, benzene, alcohol, etc.



## Plastic Area

### 1 Wipe the unit with a cloth moistened with mild detergent and thoroughly wrung out.

- Never use chemicals such as thinner, benzene, alcohol, etc.

### 2 Wipe the unit with a cloth moistened with plain water and thoroughly wrung out.

- Make sure to wring tightly before wiping the controller.

### 3 Allow the unit to dry naturally.



## Seat Fabric

### 1 Wipe the unit with a cloth moistened with mild detergent and thoroughly wrung out.

- Never use chemicals such as thinner, benzene, alcohol, etc.

### 2 Use water or a mild detergent and brush on areas where the seat fabric is particularly soiled.

- Be careful not to brush the fabric too much to avoid damage.

### 3 Wipe the unit with a cloth moistened with plain water and thoroughly wrung out.

### 4 Allow the unit to dry naturally.

- Since colour may transfer from clothing to the seat fabric, be careful when using the unit with clothing such as jeans or coloured clothes.

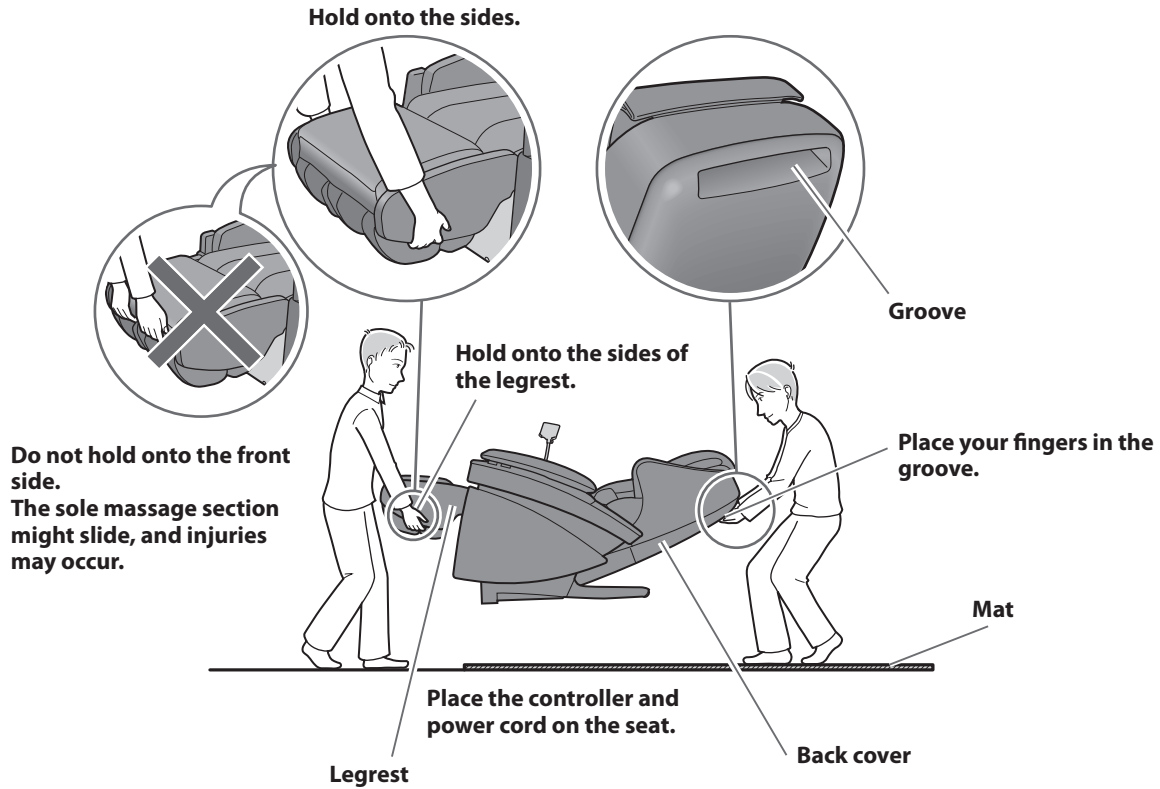


# Moving the Unit

⚠ See Warning No. 22 on page GB3.

## Moving by lifting it with 2 or more persons

Move the unit with 2 or more people in front and back of the unit holding on the side of the legrest and the groove on the back cover of the backrest.



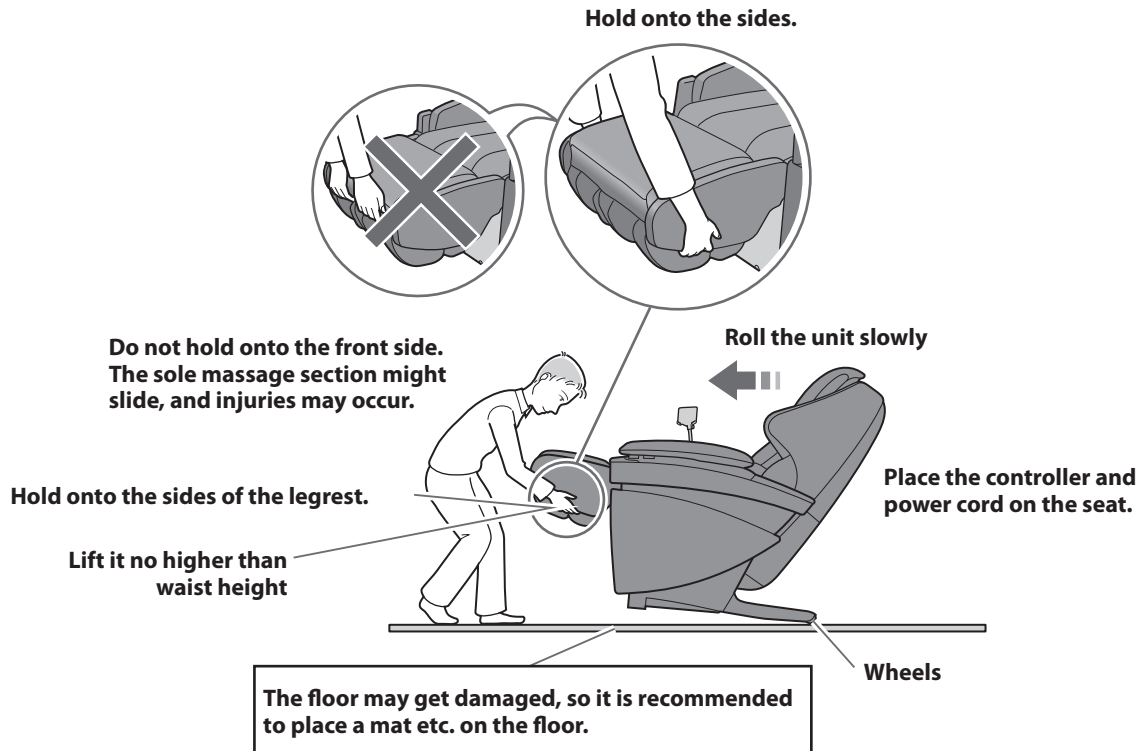
\* You may damage the floor by dropping the unit if you do not hold it correctly. Never carry it by the armrest, because it may get damaged.

### To put the unit down on the floor

- Put the unit down slowly and carefully watch your step.
- Put down the legrest by holding it with your hands until it has been set on the floor completely.
- If you release your hands before the legrest is fully extended, the legrest will forcefully return to the initial position.

## Using the wheels to move the unit

Move the unit by holding onto the side of the legrest and using the wheels.



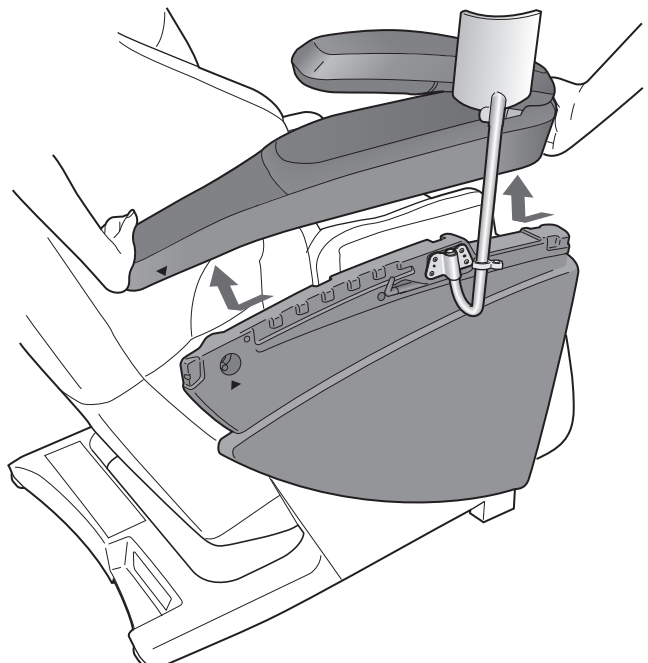
### To put the unit down on the floor

- Put the unit down slowly and carefully watch your step.
  - Put down the legrest by holding it with your hands until it has been set on the floor completely.
- If you release your hands before the legrest is fully extended, the legrest will forcefully return to the initial position.

## How to remove the armrest

It is easier to move the unit with the armrest removed.

- 1 Remove the air plugs.**  
(See Step 3 on page GB14.)
- 2 Remove the attachment screws.**  
(See Step 2-3 on page GB13.)
- 3 Slide the armrest toward the rear, then pull it up holding on it with both hands.**



# About the Automatic programmes/About the massage techniques/About the voice guidance function

**About the Automatic programmes** (\* Time spent on "Finishing Touches" differs depending on your height and intensity setting.)

## Refresh programme

- |                                  |  |  |   |                |                                   |                       |
|----------------------------------|--|--|---|----------------|-----------------------------------|-----------------------|
| 1) Tap/Swedish on neck/shoulders | 2) Tap/knead on lower back<br>Pelvis stretch | 3) Tap/knead on neck/ lower back<br>Shoulder blade stretch | 4) Tap/knead on middle back/ lower back | 5) Leg stretch | 6) Tap/Swedish on neck/ shoulders | 7) Finishing Touches* |
|----------------------------------|--|--|---|----------------|-----------------------------------|-----------------------|



## Deep programme

- |  |                             |                                  |  |                           |  |                       |
|--|-----------------------------|----------------------------------|--|---------------------------|--|-----------------------|
| 1) Ultra knead/ knead on neck/ shoulders | 2) Knead/roll on lower back | 3) Leg stretch<br>Pelvis stretch | 4) Ultra knead/ knead on neck/ shoulders | 5) Shoulder blade stretch | 6) Knead/roll on middle back/ lower back | 7) Finishing Touches* |
|--|-----------------------------|----------------------------------|--|---------------------------|--|-----------------------|



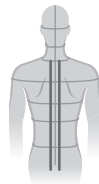
## Shiatsu programme

- |   |                                |  |   |   |                                  |                       |
|---|--------------------------------|--|---|---|----------------------------------|-----------------------|
| 1) Shiatsu/ultra knead on neck/ shoulders | 2) Shiatsu/knead on lower back | 3) Shiatsu/roll on middle back<br>Shoulder blade stretch | 4) Shiatsu/ultra knead on neck/ shoulders | 5) Shiatsu/knead on middle back/ lower back | 6) Pelvis stretch<br>Leg stretch | 7) Finishing Touches* |
|---|--------------------------------|--|---|---|----------------------------------|-----------------------|



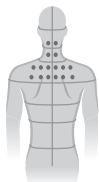
## Hip programme

- |   |                                    |   |   |                                    |                                       |                       |
|---|------------------------------------|---|---|------------------------------------|---------------------------------------|-----------------------|
| 1) Pelvis stretch 3 times<br>Entire back roll | 2) Leg stretch<br>Entire back roll | 3) Shoulder blade stretch<br>Entire back roll | 4) Pelvis stretch 2 times<br>Entire back roll | 5) Leg stretch<br>Entire back roll | 6) Pelvis stretch<br>Entire back roll | 7) Finishing Touches* |
|---|------------------------------------|---|---|------------------------------------|---------------------------------------|-----------------------|



## Neck/shoulder programme

- |                                     |  |                                     |                        |                                     |                       |
|-------------------------------------|--|-------------------------------------|------------------------|-------------------------------------|-----------------------|
| 1) Shiatsu/knead on neck/ shoulders | 2) Roll on middle back<br>Shoulder blade stretch | 3) Shiatsu/knead on neck/ shoulders | 4) Roll on middle back | 5) Shiatsu/knead on neck/ shoulders | 6) Finishing Touches* |
|-------------------------------------|--|-------------------------------------|------------------------|-------------------------------------|-----------------------|



## Lower back programme

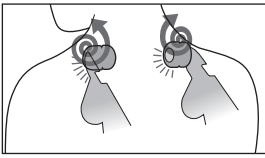
- |  |  |                                  |  |  |                       |
|--|--|----------------------------------|--|--|-----------------------|
| 1) Knead/roll on middle back/ lower back | 2) Knead/roll on middle back/ lower back | 3) Pelvis stretch<br>Leg stretch | 4) Knead/roll on middle back/ lower back | 5) Knead/roll on middle back/ lower back | 6) Finishing Touches* |
|--|--|----------------------------------|--|--|-----------------------|



### About the massage techniques (The figures are images of the respective operations.)

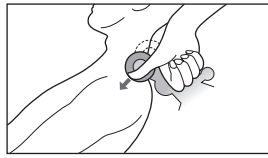
#### ULTRA KNEAD

Fast kneading in small circles.



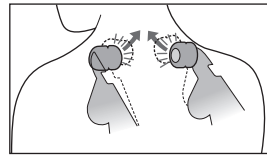
#### SHIATSU

Strong pointed massage.



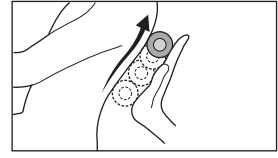
#### KNEAD

Deep kneading action.



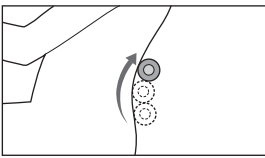
#### SWEDISH

Softer planar massage action.



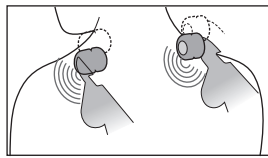
#### ROLL

Regional roll & stretch massage.



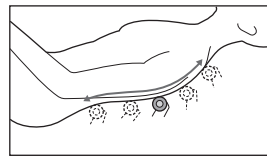
#### TAP

Tapping massage.



#### FULL BACK ROLL

Stretching massage along the backbone.



• The respective techniques are suitable for specific body parts.  
Actions of Shiatsu for the "NECK" are different from of the actions for the "SHOULDER".

### About the voice guidance function

This is a function which briefly explains the operation procedures and contents of the actions.

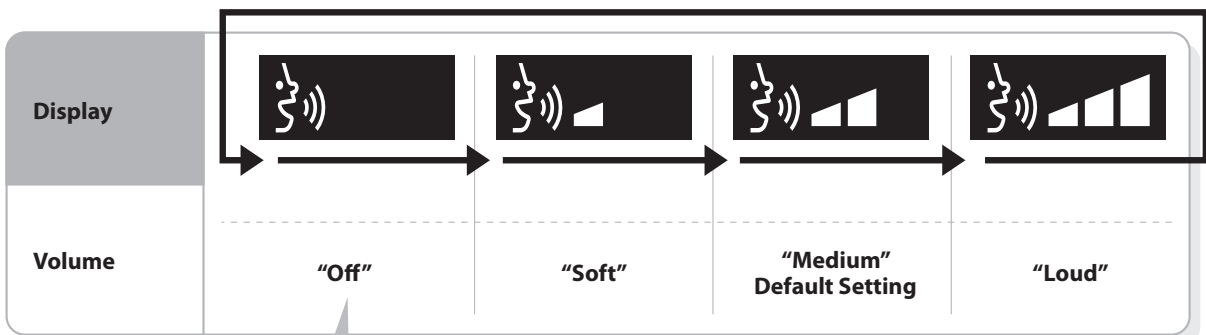


When ready, select one of the Auto programmes from the flashing buttons.

This is a programme for those who prefer an intense Shiatsu-type massage from above the shoulders.

### Adjusting the voice guidance volume

Press the **VOLUME** button to shift the volume level by one up/down.









The single beep (when a button is pressed) and the triple beep (when the adjustable setting limit is reached) will always be audible.

This can be used with the volume saved during the Automatic programme. (See page GB24.)



# Troubleshooting

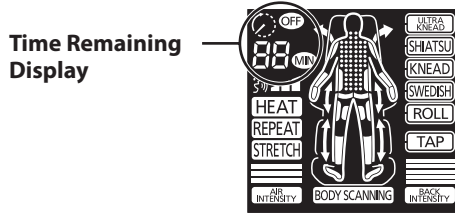
Problem
<p>► <b>Cause and Remedy</b></p>
<p><b>Motor Noises</b></p> <ul style="list-style-type: none"> <li>• It sounds and feels like the massage heads are straining to get over wrinkles in the cloth.</li> <li>• There is operational noise of kneading or tapping actions.</li> <li>• There is a creaking noise when the massage heads are in operation.</li> <li>• There is a rattling sound when the massage heads move up or down.</li> <li>• The belt can be heard rotating.</li> <li>• The motor groans when it comes under load.</li> <li>• There is a strange sound when the massage heads move in and out.</li> <li>• There is a noise when I sit down.</li> <li>• There is a noise when the comfort cushion moves over the armrest when the seat is reclining.</li> <li>• There is a rubbing sound produced by the massage heads rubbing on the seat fabric.</li> <li>• There is a noise of discharging air.</li> <li>• There is operational noise when applying air pressure.</li> <li>• The legrest rattles.</li> <li>• There is a humming sound from the pump.</li> <li>• There is operational noise of valves under the seat.</li> <li>• There is an unstable sound when air escapes during the leg stretch.</li> </ul> <p>► These sounds are perfectly normal and will not have any effect on the operation of the unit.</p>
<p><b>The massage heads stop during operation.</b>  <b>(All the displays and buttons on the controller will flash and then turn off.)</b></p> <p>► If excessive force is applied to the massage heads during operation, in the interests of safety the massage heads may stop moving. If all markings and buttons on the controller start to flash, which is extremely unusual, turn off the power switch, wait for approximately 10 seconds and then turn the power switch on again.          If the massage heads stop again, position yourself so that your back is not completely in contact with the backrest. (Caution should be exercised particularly when used by persons weighing 100 kg or more.)</p>
<p><b>It is not possible to recline the unit.</b>  <b>The legrest cannot be raised or lowered.</b>  <b>(All the displays and buttons on the controller will flash and then turn off.)</b></p> <p>► If the unit encounters an obstacle or if excessive force is exerted on it during operation, in the interests of safety the unit will come to a stop.          When all displays and buttons are flashing and the backrest or the legrest has stopped, turn off the power of the unit once, turn "on" the power again after approximately 10 seconds, and then operate the unit.</p>
<p><b>The massage heads do not come up to the shoulder or neck.</b></p> <p>► If your head does not contact with the pillow or your back does not contact with the backrest, the shoulder position may be detected as lower than the actual position during the body scanning. Sit on the seat in the deepest position and put your head on the pillow, and then repeat the operations again from the start. (See page GB21.)</p>
<p><b>The height of the left and right massage heads is different.</b></p> <p>► An alternating tapping method is employed, which means that this phenomenon will naturally occur. There is nothing wrong with the unit.</p>

<b>Problem</b>
<b>▶ Cause and Remedy</b>
<b>“Heat” massage heads do not get warm.</b>
<ul style="list-style-type: none"> <li>▶ •  button is set to Off.</li> <li>• Sense of warmth from the massage heads will differ depending on your body shape, massage area, massage action, clothing, and ambient temperature.</li> </ul>
<b>The “Heat” massage heads do not cool down even after the “Heat” massage heads setting is turned off.</b>
<ul style="list-style-type: none"> <li>▶ • Because of the structure of the heater, the “Heat” massage heads will feel warm for a while after heating due to the residual heat.</li> <li>• The temperature you feel may rise when you massage the same area for a long time even if the “Heat” massage heads setting is set to Off.</li> </ul>
<b>Reclining does not take place even though a massage is started in pre-programmes. (The backrest does not automatically recline.)</b>
<ul style="list-style-type: none"> <li>▶ Automatic reclining will not activate when the backrest is reclined to flat position more than massage position and legrest is in upper position.</li> </ul>
<b>The backrest does not return to the upright position.</b>
<ul style="list-style-type: none"> <li>▶ If the unit is stopped by automatic shut-off or by pressing the  button, it will not return automatically. (To return from the reclined position to the original position, press the  button twice.)</li> </ul>
<b>The unit will not operate at all.</b>
<ul style="list-style-type: none"> <li>• Upper body (neck to lower back) massage</li> <li>• Lower body massage</li> <li>• Arm massage</li> </ul>
<ul style="list-style-type: none"> <li>▶ • The power cord has been disconnected. (See page GB18.)</li> <li>• The power switch on the unit has not been turned on.</li> <li>• An Automatic programme button or Manual Operation button hasn't been pressed after pressing .</li> </ul>
<b>It is not possible to massage hands and arms.</b>
<ul style="list-style-type: none"> <li>▶ The air plug on the armrest is disconnected. (See page GB14.)</li> </ul>
<b>Sometimes the power won't turn on when  is pressed again when a massage has finished.</b>
<ul style="list-style-type: none"> <li>▶ Approximately 5 seconds are required for programme termination after a massage finishes. Wait at least 5 seconds once all movement has stopped before pressing .</li> </ul>
<b>The unit has been damaged.</b>
<ul style="list-style-type: none"> <li>▶ Stop using the unit immediately.</li> </ul>
<b>The power cord or power plug is abnormally hot.</b>
<ul style="list-style-type: none"> <li>▶ Stop using the unit immediately.</li> </ul>

 See Warning No. 17 on page GB1, and No. 9 and 10 on page GB2.

# Error display

Contents of the error will be displayed in the remaining time display area when an error occurs during the operation.



<Example of error display>  
 • For the error "U10"  
 U and 10 will flash alternately.

Error display	Contents
U 10	For safety reasons, operation will terminate automatically when it cannot detect if someone is seated. If this error occurs even if you are seated, press the  button, sit back all the way to the backrest, and operate from the start again.
F 11	Operation is terminated because there is a problem with internal communication.
F 03 F 04 F 05 F 06 F 18 F 33 F 36 F 37 F 38 F 80 F 81 F 82	Operation is terminated because there is a problem with the massage mechanism.
F 14 F 15 F 16 F 17 F 34 F 35	Operation except for the massage mechanism is terminated because there is a problem with the reclining mechanism or the raise/lowering mechanism of the legrest.

\* Please contact an authorized service centre.  
 Service and maintenance will be carried out smoother if the error number is communicated when contacting.

**Information on Disposal for Users of Waste Electrical & Electronic Equipment (private households)**

This symbol on the products and/or accompanying documents means that used electrical and electronic products should not be mixed with general household waste.

For proper treatment, recovery and recycling, please take these products to designated collection points, where they will be accepted on a free of charge basis.

Alternatively, in some countries you may be able to return your products to your local retailer upon the purchase of an equivalent new product.

Disposing of this product correctly will help to save valuable resources and prevent any potential negative effects on human health and the environment which could otherwise arise from inappropriate waste handling. Please contact your local authority for further details of your nearest designated collection point.

Penalties may be applicable for incorrect disposal of this waste, in accordance with national legislation.

**For business users in the European Union**

If you wish to discard electrical and electronic equipment, please contact your dealer or supplier for further information.

**Information on Disposal in other Countries outside the European Union**

This symbol is only valid in the European Union.

If you wish to discard this product, please contact your local authorities or dealer and ask for the correct method of disposal.

